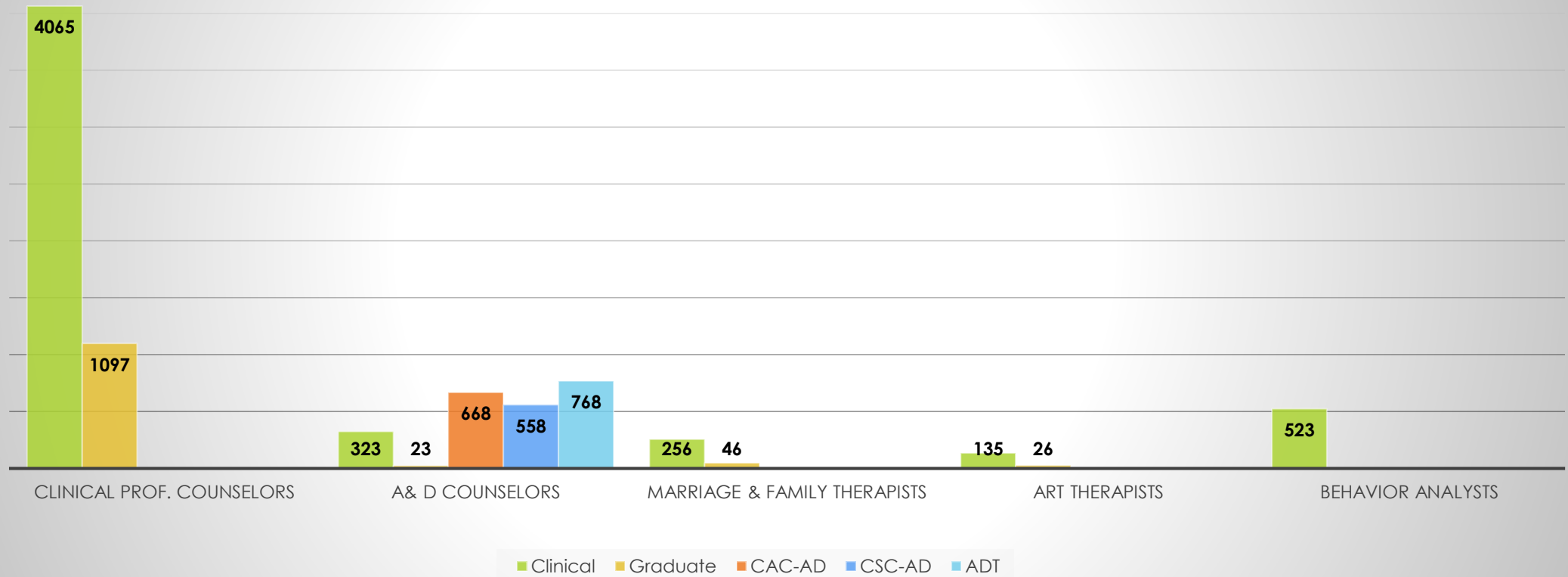


# Board of Professional Counselors and Therapists

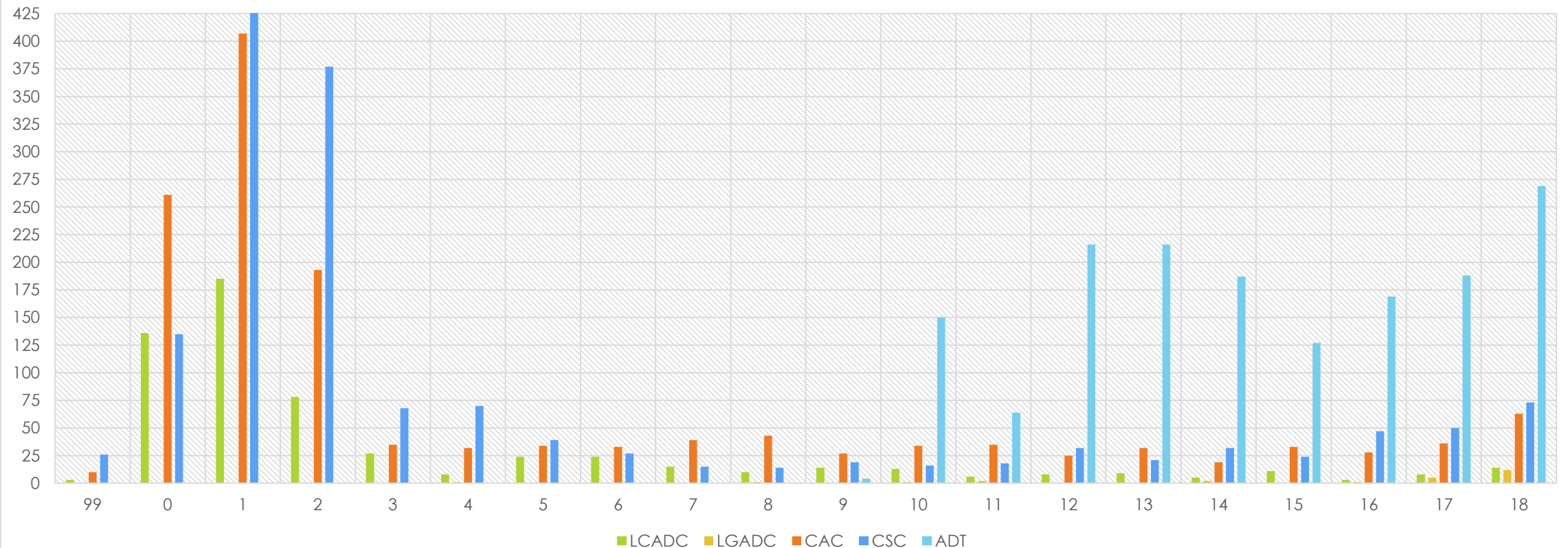
MAY 2019

# Active Credentials

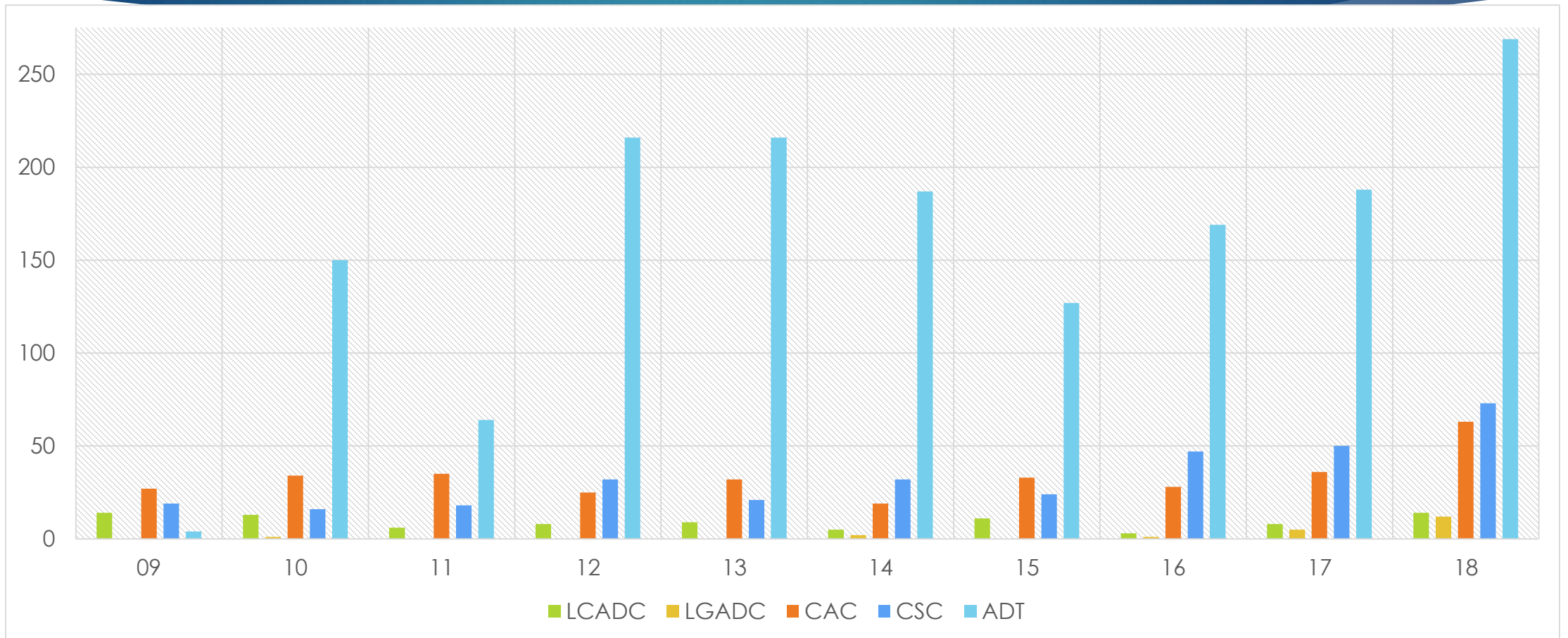
(8,488 as of May 8, 2019)



# Alcohol and Drug Counselor Credentials 1999-2018

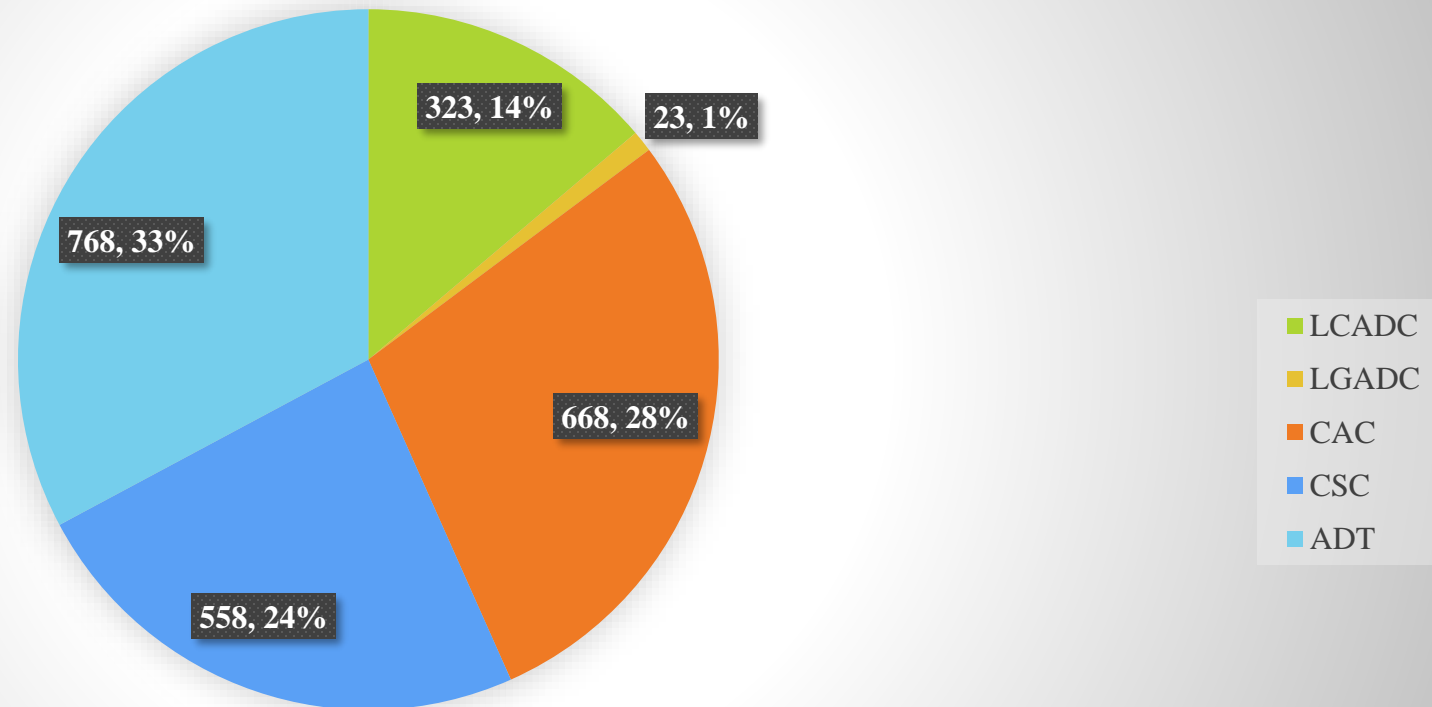


# Alcohol and Drug Counselor Credentials 2009-2018



# Active Alcohol and Drug Counselors

Total 2,322 - May 8, 2019



## Sunset Evaluation December 2017

- I. Priority:
- Art therapy regulations (Effective 12/31/18).
  - Alcohol and Drug Counselor regulations (Effective 12/31/18).

# Sunset Evaluation December 2017

## **II. Complaint Backlog**

### A. Staff

- Investigator Supervisor
- Investigator
- Admin. Assistant

B. Open Investigations (2012 – 2017) down 77%.

C. Approximately 100 complaints each year. Hire additional investigator Q1 FY2020.

# Sunset Evaluation December 2017

## III. Improve **EVERYTHING**

### A. Application Processing

- New forms/Improved website
- Additional licensing staff, training, and work re-allocation
- Each application is reviewed within 24 hrs for completeness
- Improved customer service/access to staff
- Improved application tracking/ Online applications (?)
- CHRCs every 6 years or with each new license/cert. Federal rap back program.
- New Maryland Law Assessment (Summer 2019)
- Electronic license verification



# Sunset Evaluation December 2017

## III. Improve **EVERYTHING** (cont.)

**B. COMAR** (Review, Revise, Reorganize)

**C. Practice Act (Title 17, Health Occ. Art., Md. Ann. Code)**

- HB1104 (Effective July 1, 2019)

- . Updates to art therapy statute
- . Federal rap back program
- . Clarifying language for ADTs
- . Electronic license verification

**D. Communication Between Board and Licensees**

- 24 hr response time to email and voicemail/Focus on customer service, surveys
- Regular email/notices from the Board

# Sunset Evaluation December 2017

## **IV. Other Issues to Be Addressed**

A. Board Composition

B. Evaluation of number and types of credentials

C. Portability/reciprocity

## **V. Next Sunset Evaluation – June 2019**

# What's New?

## I. Teletherapy Regulations

- A. Similar to teletherapy regulations for Psychologists and Social Workers per MDH.
- B. Counselor/Therapist must be licensed/cert. in Maryland.
- C. The counselor/therapist OR the client must be located in Maryland (or both).
- D. Check the laws of the other jurisdiction.
- E. Best Practices.

## *What's New?*

### **II. LCPC Regulations** (*in progress*)

- A. New chapter
- B. LCPC-M
- C. Reorganization, clarifications, provision for practicing while LG application is pending.

**III. “Town Hall”** format for Board meetings in different regions of Maryland.

**IV. Admin. Operations** (staff, space, equipment, document retention).

## Things that make you go “Hmmm”.



- **Creative Credentials**
  - “John Smith, CAC-ADt”
  - “Jane Smith, CAC-AD-S”
  - “Susan Smith, LCPC (Hopeful)”
  - “Mark Smith, LCPC (Pending correction by the Board)”
- **Following Directions** - Photo of the Notary, legibility, etc.
- **CHRCs** -The Whole Truth and Nothing but the Truth
- A Little Something Extra - \$\$
- Helicopter Parents/Employers – Third party communications
- Nothing Lasts Forever – Applications Lapse