



Optum Regulatory Affairs
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www.optum.com

January 6, 2021

Maryland Insurance Administration
Attention: Paul Meyer
200 St. Paul Place, Suite 2700

Baltimore, MD 21202

State File Number: MIA-2020-12-23-00123898
Complainant: Shannon Hall, Community Behavioral Health Association of Maryland
Product Type: Medicaid
Funding: Self-funded (ASO)

Dear Mr. Meyer:

I am responding to the complaint identified above.

Our research indicates that this complaint is regarding a self-funded Medicaid plan. Optum provides administrative and claim payment services to the Plan. We have confirmed that plans of this type are not subject to state insurance laws or regulations.

We trust that complaints about self-funded plans will not be included in your statistics on Optum.

Sincerely,

Optum Regulatory & Consumer Affairs

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